



SUPPORT AT HOME SERVICES



Carers of West Lothian

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Scottish Charity SC019628 | Company Limited by Guarantee Company Number SC226434

SUPPORT AT HOME SERVICES

RE-ABLEMENT SERVICE

Re-ablement is generally designed to help individuals re-learn the skills necessary for daily living which may have been lost through deterioration in health and/or increased support needs.

Re-ablement is available to adults who reside within West Lothian and are assessed as being eligible for social care. The service can be in place for just a few days but generally lasts no longer than six weeks. Timescales vary depending on individual circumstances. Referrals for re-ablement are made via a variety of sources. For example, an individual in hospital will be referred via the hospital discharge team. Alternatively, individuals at home may be referred via a social worker or health care professional.

For further information regarding the Re-ablement Service call 01506 775651.

REACT

REACT offers an alternative to hospital admission as well as supporting early discharges from hospital. This can be through their rapid access clinic at St John's Hospital or an assessment at home through their Hospital at Home service for non-ambulatory patients.

Following a referral, the REACT team consisting of geriatricians, nurse practitioners, specialty doctors, physiotherapists, occupational therapists, pharmacists, administrative staff and a social care co-ordinator will liaise with and complement existing core services to provide effective multi-disciplinary assessment and interventions with shared decision-making towards patient-centred goals.

For more information about REACT you can contact them on 01506 524149.

CRISIS CARE SERVICE

This is a service for adults who live in West Lothian and are experiencing or have recently experienced a health and/ or social care crisis which needs an immediate response which, if not dealt with, is likely to result in either a hospital or care home admission.

Crisis Care is a 24-hour service which works directly in partnership with Careline and provides support to people who have had a fall, are experiencing crisis and a response to alerts through their Telecare equipment.

For further information or to self-refer: Tel: 01506 418784. Web: www.westlothianchcp.org.uk

HOME SAFETY SERVICE

The Home Safety Service support individuals to live at home as independently as possible using a range of Telecare equipment. The Home Safety Service Telecare equipment provides a 24-hour telephone link between West Lothian Careline and an individual in their home to ensure they have access to help when it is required.

The service user links to the Careline control centre via the 'lifeline' (this is connected to a phone line and electric socket). The control centre establishes the nature of the problem and if required will contact the individuals keyholder or emergency services.

Working in conjunction with the Scottish Fire and Rescue Service, it is recommended that all service users receive a lifeline, pendant and smoke detector. These items are on loan and remain the property of West Lothian Council.

The Telecare equipment will be supplied on loan which includes the support from Home Safety staff. From 2nd April 2018 there is a charge of £3.02 per week for the 24-hour, 7 day a week link to West Lothian Careline who monitor and access help when required.

For further information and advice:

Tel: 01506 775651. Email: supportathomeservices@westlothian.gov.uk