

| Adults & Older People's Services   | Children's services                                                                                                                                                                                                                                                                                                                                     | Universal support                                                                                                                       |                                                                                                                                                                                                                                 | Power to support                                                                                                                                                                                                                  | Duty to support                                                                                                                                                                                                           |                                                                                                                                                                                                                        | National health and wellbeing outcome reference |
|------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|
|                                    |                                                                                                                                                                                                                                                                                                                                                         | Level 1: Pre-assessment                                                                                                                 |                                                                                                                                                                                                                                 | Level 2: Assessment and carers support plan                                                                                                                                                                                       | Level 3: Post assessment support                                                                                                                                                                                          |                                                                                                                                                                                                                        |                                                 |
|                                    |                                                                                                                                                                                                                                                                                                                                                         | Caring has no impact                                                                                                                    | Caring has low impact                                                                                                                                                                                                           | Caring has moderate impact                                                                                                                                                                                                        | Caring has substantial impact                                                                                                                                                                                             | Caring has critical impact                                                                                                                                                                                             |                                                 |
|                                    |                                                                                                                                                                                                                                                                                                                                                         | No risk                                                                                                                                 | Low risk                                                                                                                                                                                                                        | Moderate risk                                                                                                                                                                                                                     | Substantial risk                                                                                                                                                                                                          | Critical risk                                                                                                                                                                                                          |                                                 |
| Health & wellbeing                 | Healthy                                                                                                                                                                                                                                                                                                                                                 | Carer in good health<br><br>Carer has good emotional wellbeing                                                                          | Carer's health beginning to be affected.<br><br>Caring role beginning to have an impact on emotional wellbeing                                                                                                                  | Carer's health at risk without intervention<br><br>Some impact on carer's emotional wellbeing                                                                                                                                     | Carer has health need that requires attention<br><br>Significant impact on carer's emotional wellbeing                                                                                                                    | Carer's health is breaking/ has broken down<br><br>Carer's emotional wellbeing is breaking/ has broken down                                                                                                            | 1,6 & 7                                         |
| Relationships                      | Healthy, safe and nurtured                                                                                                                                                                                                                                                                                                                              | Carer has a positive relationship with the cared-for person and is able to maintain relationships with other key people                 | Carer has some concerns about their relationship with the cared-for person and their ability to maintain relationships with other key people                                                                                    | The carer has identified issues with their relationship with the cared-for person and/or they are finding it difficult to maintain key relationships                                                                              | The carer's relationship with the person they care for is in danger of breaking down and/or they are no longer able to maintain key relationships.                                                                        | The carer's relationship with the person they care for has broken down and their caring role is no longer sustainable and/or they have lost touch with other key people in their life.                                 | 3,4 7 & 8                                       |
| Living environment                 | Safe                                                                                                                                                                                                                                                                                                                                                    | Carer's living environment is suitable, posing no risk to the physical health and safety of the carer and the cared for person.         | Carer's living environment is mostly suitable but could pose a risk to the health and safety of the carer and cared-for person in the longer term.                                                                              | Carer's living environment is unsuitable but poses no immediate risk.                                                                                                                                                             | Carer's living environment is unsuitable and poses an immediate risk to the health and safety of the carer and/or the cared-for person.                                                                                   | Carer's living environment is unsuitable and there are immediate and critical risks to the health and safety of the carer and /or the cared-for person.                                                                | 2                                               |
| Employment and skills              | Achieving & responsible                                                                                                                                                                                                                                                                                                                                 | Carer has no difficulty in managing caring and employment and/or education.<br><br>Carer does not want to be in paid work or education. | Carer has some difficulty managing caring and employment and there is a risk to sustaining employment and/or education in the long term.<br><br>Carer is not in paid work or education but would like to be in the longer term. | Carer has some difficulty managing caring and employment and there is a risk to sustaining employment and/or education in the medium term.<br><br>Carer is not in paid work or education but would like to be in the medium term. | Carer has significant difficulty managing caring and employment and there is a risk to sustaining employment and/or education in the short term,<br><br>Carer is not in paid work or education but would like to be soon. | Carer has significant difficulty managing caring and employment and/or education and there is an imminent risk of giving up work or education.<br><br>Carer is not in paid work or education but would like to be now. | 5,6                                             |
| Children and Young People Services | Consideration of the eligibility criteria for support with employment and skills will take into account the responsibilities that all parents have in relation to providing childcare whilst they are at work or in education before determining whether or not there are additional factors which make them eligible for support under this framework. |                                                                                                                                         |                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                           |                                                                                                                                                                                                                        |                                                 |

| Adults & Older People's Services | Children's services            | Universal support                                                                                                                                                                                           |                                                                                                                                                                                                     | Power to support                                                                                                                                                                                                                                    | Duty to support                                                                                                                                                                                                                                      |                                                                                                                                                                                                                              | National health and wellbeing outcome reference |
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|                                  |                                | Level 1: Pre-assessment                                                                                                                                                                                     |                                                                                                                                                                                                     | Level 2: Assessment and carers support plan                                                                                                                                                                                                         | Level 3: Post assessment support                                                                                                                                                                                                                     |                                                                                                                                                                                                                              |                                                 |
|                                  |                                | Caring has no impact                                                                                                                                                                                        | Caring has low impact                                                                                                                                                                               | Caring has moderate impact                                                                                                                                                                                                                          | Caring has substantial impact                                                                                                                                                                                                                        | Caring has critical impact                                                                                                                                                                                                   |                                                 |
|                                  |                                | No risk                                                                                                                                                                                                     | Low risk                                                                                                                                                                                            | Moderate risk                                                                                                                                                                                                                                       | Substantial risk                                                                                                                                                                                                                                     | Critical risk                                                                                                                                                                                                                |                                                 |
| Finance                          | Included                       | Caring is not causing financial hardship e.g. carer can afford housing costs and utilities.                                                                                                                 | Caring is causing a risk of financial hardship e.g. some difficulty meeting housing costs and utilities.                                                                                            | Caring is causing some detrimental impact on finances e.g. difficulty meeting either housing costs OR utilities,                                                                                                                                    | Caring is having a significant impact on finances e.g. difficulty meeting housing costs AND utilities.                                                                                                                                               | Caring is causing severe financial hardship e.g. carer cannot afford household essentials and utilities, not meeting housing payments.                                                                                       | 5,6                                             |
| Life balance                     | Active, achieving and included | Carer has regular opportunities to achieve the balance they want in their life.<br><br>They have sufficient opportunity to participate in activities which promote physical, mental and emotional wellbeing | Carer has some opportunities to achieve the balance they want in their life.<br><br>They have some opportunity to participate in activities which promote physical, mental and emotional wellbeing. | Due to their caring role, the carer has limited opportunities to achieve the balance they want in their life.<br><br>They have some limitations to opportunity to participate in activities which promote physical, mental and emotional wellbeing. | Due to their caring role, the carer has few and irregular opportunities to achieve the balance they want in their life<br><br>They have very little opportunity to participate in activities which promote physical, mental and emotional wellbeing. | Due to their caring role, the carer has no opportunities to achieve the balance they want in their life<br><br>They have no opportunity to participate in activities which promote physical, mental and emotional wellbeing. | 2,4,5 & 6                                       |
| Future planning                  | Achieving                      | Carer is confident about the future and has no concerns.                                                                                                                                                    | Carer is largely confident about the future but has minor concerns                                                                                                                                  | Carer is not confident about the future and has some concerns                                                                                                                                                                                       | Carer is anxious about the future and has significant concerns.                                                                                                                                                                                      | Carer is very anxious about the future and has severe concerns.                                                                                                                                                              | 6                                               |

## **National health and wellbeing outcomes**

- 1 People are able to look after and improve their own health and wellbeing and live in good health for longer.
- 2 People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
- 3 People who use health and social care services have positive experiences of those services, and have their dignity respected
- 4 Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
- 5 Health and social care services contribute to reducing health inequalities
  
- 6 People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being
- 7 People who use health and social care services are safe from harm
- 8 8 People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
- 9 Resources are used effectively and efficiently in the provision of health and social care services